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September 8, 2005

VIA FACSIMILE

(Total No. of Pages Transmitted: 6)

To: Examiner Joshua A. Lohn  
Group Art Unit: 2114  
U.S.P.T.O.

Facsimile No.: 571-273-8300

From: John J. Dresch, Esq.

Facsimile No.: (703) 761-2375 or 76

Re: Enclosed Amendment under 37 C.F.R. § 1.116  
U.S. Patent Application No.: 09/929,143  
Attorney Docket No.: YOR920010067US1  
Our Reference: YOR.271


Dear Examiner Lohn:

Enclosed for filing is an Amendment under 37 C.F.R. § 1.116 in response to the Office Action mailed September 2, 2005, in the above-referenced application, which merely cancels the rejected claims without prejudice or disclaimer and places allowed claim 41 in condition for immediate allowance.

The Examiner respectfully is requested to pass the present application to allowance at the Examiner's earliest convenience.

Thank you in advance for your kind consideration on this case.

Very truly yours,

  
John J. Dresch, Esq.  
Registration No. 46,672

JJD/SMM  
Enclosure

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YOR.271

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Richard HARPER, et al.

Serial No.: 09/929,143

Group Art Unit: 2114

Filing Date: August 15, 2001

Examiner: Joshua A. Lohn

For: METHOD AND SYSTEM FOR PROACTIVELY REDUCING THE OUTAGE TIME  
OF A COMPUTER SYSTEM

Honorable Commissioner for Patents  
Alexandria, VA 22313-1450  
Box AF

**AMENDMENT UNDER 37 C.F.R. § 1.116**

**AND**

**STATEMENT OF THE SUBSTANCE OF THE TELEPHONE CONFERENCE**

Sir:

In response to the Office Action dated September 2, 2005, please amend the above-identified application as follows:

**INTRODUCTORY COMMENTS**

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 4 of this paper.